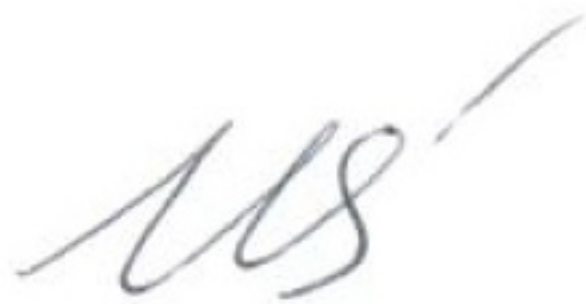


This is to acknowledge that
claudianicolai

completed the training course

Is The Customer Always Right?



Helen Shepelenko
TRAINING COORDINATOR



GARY SMITH-LAWSON